

Managed Detection & Response (MDR)

MDR Helps Organizations Become Cyber Resilient

Cybersecurity has become a critical factor for business success. Attackers have grown more sophisticated and their techniques more resistant to traditional prevention methods. Today, it's more important than ever for organizations to ensure they have the expertise available to identify threats and respond rapidly to minimize the impact of attacks quickly and effectively.

MDR helps you become a more cyber resilient business with 24/7 security monitoring, advanced attack prevention, detection, and response from a team of experts you can hold accountable.

Not only do you benefit from the industry renowned endpoint technology, Business Security Enterprise, and its comprehensive feature set, but you get the dedicated support and managed onboarding, plus all of the security expertise in Global Security Operations Center (SOC), to ensure you're up and running quickly.

With MDR, you also receive periodic threat hunting activities targeted at your business systems, as well as risk-based threat hunting triggered by expert analysis of the global threat landscape. From small businesses to enterprises, from financial services to e-commerce, MDR is built for resilience – we leave no place for attackers to hide.

XDR for MDR

Modern security operations rely on a combination of context, expertise, and intuition to identify malicious activity that can evade your security tools. XDR for MDR enables our security team to analyze and detect intrusions from across your infrastructure with more accurate, correlated detection and rapid response, and significantly expands the context available to our cyber threat hunters by providing a more detailed understanding of what 'normal' looks like in the environments we defend. XDR for MDR is available now by adding any sensor(s) to your MDR service:

- Productivity Applications
- Cloud
- Identity
- Network

At-a-Glance

MDR helps you with the security challenges of today – so they won't be challenges tomorrow. Be it alert fatigue, tool complexity, skills and resources constraints or compliance/privacy concerns, MDR is built for resilience, defending your people, systems, and data 24/7.

You'll benefit from project management and included professional services to get you up and running and protected as quickly as possible, and your single point of contact for MDR, the Security Account Manager, ensures you get the most out of the service with a personalized approach.

For an overview of your MDR service, you can access the MDR Portal and see customized dashboards of your environments, onboarding documentation, and reports, and insight into any open investigations.

MDR Snapshot

- 85+ Elite security analysts, researchers and threat hunters – all working for you.
- It's 3AM, but yes - we're up around the clock. We operate 24/7 so you don't have to.
- 100% of our analysts have at least one third-party security certification.

"MDR assures me that someone is watching our entire network in real-time, including when my staff and I are not in the office. We're able to protect our information assets regardless of where employees are logging in from. MDR is an extension of my team to support the mission of the Archdiocese."

IT Director
Archdiocese | Non-profit | USA

Become Cyber Resilient with MDR

MDR is available via three service tiers.

	Foundations	Premium	Enterprise
24/7 Security Operations	✓	✓	✓
Threat Management	✓	✓	✓
Tailored Response Playbooks	✓	✓	✓
Expert Recommendations	✓	✓	✓
MDR Portal	✓	✓	✓
Root Cause & Impact Analysis	✓	✓	✓
Monthly Service Reports	✓	✓	✓
Risk-based Threat Hunting	✓	✓	✓
Customized Notifications	✓	✓	✓
XDR Add-ons Available	✓	✓	✓
Dedicated Security Account Manager		✓	✓
Targeted Threat Hunting		✓	✓
Tailored Threat Modeling		✓	✓
Priority Target Monitoring			✓
Brand & IP Protection			✓
Dark Web Monitoring			✓



The MDR Portal provides an overview of your MDR service, access to customized dashboards of your environments, onboarding documentation, reports, and insight into any open investigations.